

PROVIDER NOTICE

August 2024

BULLETIN NO. 08-02

Attention Pharmacy Providers: MRxPay Implementation

In our continuous effort to increase efficiency and security, MRx/Prime is implementing a change to our web-based Electronic Funds Transfer (EFT) Electronic Remittance Advise (835) enrollment tool. We will be moving to a new platform, MRxPay. The current EFT/ERA tool, <https://magellanrx.com/provider/eftera>, will be disabled as of 8/25/24. **Providers that currently receive Electronic Payments or Electronic remittances, via SFTP, will not be impacted by this move. There will be no changes to your current set up. If you need to make changes to your current set-up, you will be required to follow the process outlined below.**

Providers that are looking to access the MRxPay platform to submit a request to receive, cancel, or update their EFT/ERA will need to register with User Administration Console (UAC). The UAC was created to allow various providers and entities greater control of access and flexibility of use for their organizations. UAC is the application used by Delegated Administrators to manage user accounts and access to select Magellan applications and portals for their organization. UAC does not perform any account authentication services but is a provisioning tool for certain Okta enabled applications.

The UAC Quick Start Guide provides step-by-step instructions on the registration process and can be accessed at <https://uac.magellanrx.com/help>.